Some key features of the Library Website

1. Need immediate assistance? Visit, phone, email or chat:
   https://library.ualberta.ca/ask-us
   Never hesitate to ask for help at the library - we are here to support your learning!

2. Cameron Library has group study rooms, conversational and quiet individual study spaces, laptops to lend, and both document and 3D printers. Book a study room, check library hours, find out about equipment lending and more under the Services heading.

3. Don’t know where to start looking for information? See our **Subject Guides**; they are like mini-websites containing links to the best information on a given subject.

   There’s one for nearly every research area, so you may find more than one helpful.
4. Manage your holds and renew items using My Account. Use your OneCard to access library collections and services:
   - Sign out books and other materials
   - Request materials using your CCID, or your **OneCard’s barcode** number and your **library PIN**.
   Don’t know your PIN? Ask at any library or find out here: [https://web.library.ualberta.ca/myaccount2/pin/](https://web.library.ualberta.ca/myaccount2/pin/)

5. Find items at the U of A or at NEOS partner libraries through our catalogue. You can borrow items from any of these institutions. Place a **hold** to have books or other materials sent to the U of A Library location of your choice. Learn more about how to use our search system with this [tutorial](#).

6. Many textbooks are kept on reserve in the library to help make sure everyone has access. These can be checked out for only 2 hours at a time. The Reserves room is located to your right after you pass the Cameron Library display cabinets on the way into the library. The reserves page allows you to easily check whether your textbook has been placed on reserve. Students can request that a textbook required for your class be added to a library reserve room using the link on the right hand side of the reserves page.